

# XING CONNECTED APP (“VINE CONTROL”) PRIVACY POLICY

## PRIVACY STATEMENT OF XING CONNECTED CORP.

**2017.11**

This Disclosure for Vine Products and Services (“Disclosure Statement”) describes information that Xing Connected Corporation and its U.S brand Vine Smart Home collect, use, share, and store, including personal information that personally identifies you, such as name, email, address or other product usage data that collected during the registration and/or operation of the device.

This statement is for information related to products and services include website, Apps and service platform from Vine (collectively, “Vine Products”).

We may collection information through but not limited to following means:

- 1) Order Vine Product directly from Vine
- 2) Register Vine Product by mail, online form, or through tech support
- 3) Setup Vine Server connections through device
- 4) Sign up user account, and/or link the account with devices.

### **By doing above, your consent:**

Consent to data collection and processing. By using Vine Products, you agree to allow us to collect and process information as described in this Disclosure Statement.

Your personal information may be collected, processed and stored by Vine or its service providers in the United States and other countries where our servers reside.

### **The Information Vine collects:**

- Account and device setup information

Setup information you provide: When you install the Vine Thermostat, you’ll be asked several questions in order to help us create an initial program of temperature settings that will keep you comfortable. This information helps us to customize your experience by, for example, retrieving weather information for your neighborhood or by enabling different schedule to automatically switch the behavior of Vine products in your home. In addition, the Vine Thermostat needs information directly from you about your HVAC system’s capabilities – such as if it has heating and cooling or is a heating-only system. Answering these questions helps us to set up an initial program that will keep you comfortable.

- Direct adjustments to the device, including temperature or settings

Direct adjustments to the device: If you change settings like temperature on the Vine Thermostat, it records and feeds that information to the Vine algorithms to learn your desired comfort level in different situations.

- Heating and cooling usage information

Heating and cooling usage information: Every time your system turns on and off, Vine records the time and duration during which your system was on in order to offer you features such as usage history.

- Ambient data from the Vine Products

Ambient (environmental) data from the Vine Thermostat's sensors: We collect data from sensors built into the Vine Thermostat. These sensors collect data such as current temperature and humidity in the room. They can also sense whether something close to the thermostat is moving. This helps your Vine Thermostat keep you comfortable.

- Technical information from the device

Technical information from the device: In order to improve your experience over time and help troubleshoot any problem you may encounter with the Vine Thermostat, we record your Vine Thermostat model and serial number, software version.

### **Third party interaction with Vine collections**

When you choose to connect third-party products and services, such as Amazon Alexa, you agree to share and exchange of data between Vine and the third party. Your consent is required to allow any of these exchanges or requests for control and you will be able to revoke it at any time.

Any data that Vine receives from third-parties will be processed and stored by Vine and will be treated in accordance with this Disclosure Statement. This information may be processed in the same ways as any other data that is a part of your Vine account or the Vine logs.

### **Information Vine collect in conjunction with account setup**

Wi-Fi Network Information: To connect your Vine Product to our Services, or to access your Vine Product over the Internet from a computer, a smartphone, you will need to connect it to your Wi-Fi network. During setup, the Vine Product will ask for your Wi-Fi network name (SSID) and password to connect to the Internet. It will save this information on the device, along with your IP address, so that you can access it and control it from your computer, smartphone or tablet, and so that it can communicate with Vine servers and download firmware updates.

Basic Profile Information: Your account allows you to provide certain basic profile information like email address, security question and answer.

Mobile location data: Vine need share location data from your mobile device or from additional authorized users for certain features like weather forecast and Geo-fencing.

### **Limited usage of data Vine collected**

We use this information internally for R&D, and marketing analysis purpose. We may use your contact details to send you this information, or to obtain your reviews about your Vine use.

We use commonly adapted industry-standard to safe guard your information during storage and transmission. Depending on your location and type of data, Vine may process your personal information on servers that are not in your home country.

We only share your data with our business partners for product development and service. We may share non-personal information (for example, aggregated or anonymized customer data) publicly and with our partners. We may also share non-personal information with our partners, for example, if they are interested in providing demand-response services or other incentive programs. We ensure this non-personal information from being associated with you and we require our partners to do the same.

Vine generally stores your personal information on Vine's servers until you inactivate or edit it, or for as long as you remain a Vine customer in order to provide you with Vine Products. Vine achieves all data it collects on server through the operation. No data would be forever deleted upon any means. You can delete the information on the Vine device by resetting it to the defaults.

As described above, some information is processed and stored directly on the Vine device. All personal information is encrypted as it is transmitted to Vine and cannot easily be accessed.

Please note that this Disclosure Statement may change from time to time. We will provide notice of any changes on the website or by contacting you.

How can I contact Vine?

Xing Connected Corporation dba Vine Smart Home. Pleasanton, CA 94588

If you have any questions, please contact us at [info@vineconnected.com](mailto:info@vineconnected.com) or (800)264-3457 Ext. 3

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